



Dometic

Refrigerators

Dealer Account _____ REF# / PO# _____
 Dealership _____ Contact _____
 Dealer Phone # _____
 Dealer Fax # _____
 Customer name _____
 Address _____

Date of Purchase _____ Original Owner Y / N
 Coach Manufacturer _____
 V.I.N# of coach _____
 Repair Date _____
 Model # _____ Icemaker Y / N
 Serial # _____ Fan Y / N
 Product # _____ Hinges RH / LH
 Is the entry door large enough to remove refrigerator if needed? Y / N

*****All fields above must be filled out in order for the authorization to be completed

****Please identify the part that failed by filling in the diagnostic information along with a DESCRIPTION OF THE PROBLEM in the comment field

Comments _____

Door/Frame/Cabinet Defect _____
 Cooling unit AC Volts _____ DC volts _____ CHK venting Y / N
 Fzr Temp _____ Box Temp _____ Outside Temp _____
 Was unit direct wired? Y / N How long? _____
 Thermister Ohms in a glass of ice water _____

Thermister/Thermostat Ohms (ice water) _____ Continuity _____
 Heating element Ohms _____ Continuity (DC Element) Y / N
 Control Board/Kit Part# _____ DC Volts _____ AC Volts _____

Upper board Defect _____
 Wiring Part# _____ Defect _____
 Gas Valve Defect _____
 Ohms _____
 Thermocouple Millivolts _____
 Electrode Defect _____
 Reigniter Defect _____
 Other Defect _____

A replacement part will be shipped unless otherwise noted

Please fax completed form to : **574-389-3975**

If information is incomplete we will fax form back indicating information needed*****