



VIN # _____
Keystone Preauth # _____

Gas Cooking Checklist for Warranty Request

Once completed – E-mail to service@keystonerv.com

*Incomplete or inaccurate information will delay processing.

Dealer Name	_____	Dealer Account #	_____
Dealer Phone	_____	E-mail	_____
Dealer Contact	_____	Dealer PO #	_____
Customer Name	_____	Original Owner	Yes / No
Shipping Address	_____	Case #	_____
City	_____	State	_____
		Zip	_____
Coach Manufacturer	_____	Model of Coach	_____
Original date of purchase	_____	Year of Coach	_____
Furrion Model #	_____	Furrion Serial #	_____
Nature of the complaint: _____			

Diagnostic Information

Is there a detectable gas on the appliance? Yes \ No

If Yes Photo Required

***** If a leak is identified, no additional testing is required *****

Gas Pressure Inches of WC

Test Port _____ Before Regulator _____

DC voltage _____ Igniter Battery Changed if Applicable? Yes \ No

Does the Pilot light? Yes \ No

If NO, Does the pilot/burner light with a match? Does the Pilot light? Yes \ No

Spark Present at all Burners Yes \ No

If NO, Does the issue change burners if you switch 2 of the wires on the igniter? Yes \ No

Temperature Checks (Ovens)

*Readings taken with separate thermometer in the center of the compartment after 15 min preheat.

Setting/Reading

Test 1 _____ / _____ Test 2 _____ / _____ Test 3 _____ / _____ Test 4 _____ / _____

Ovens/Chef Collection Cooktop Only

After lighting, Does the pilot go out after holding the knob down for 30 seconds? Yes \ No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.