## Keystone RV Company

## **Outback Loft Trouble Shooting Guide**

The following procedures provide technical assistance in trouble shooting and repairing issue which may be encountered with the Outback Loft lift system.

**ISSUE**; MOTOR MOUNTING PLATE

**Symptom;** The roof does not raise or lower, lift system motor makes a faster than normal ratcheting noise.

**Cause**; The winch gearbox clutch is slipping.

**Inspection**; Run the motor while watching the winch to verify the winch is turning.

**Correction**; Replace the motor/gearbox assembly



Fig. 1

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ISSUE; FLOOR TRACK CABLE ALIGNMENT

Symptom; Frayed or broken cable, cable misaligned.

Crossed cables, misaligned cable in floor track. Cause;

Inspection; Verify the cable notch is on the bottom inside corner of the track tube. Cable must enter the

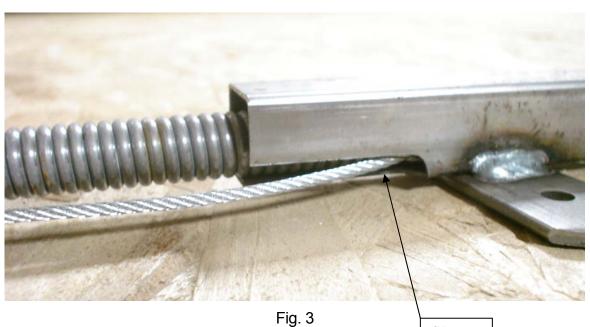
floor track thru the notched corner of the tube (figure 3).

**Correction**; Orient the cable so it enters the floor track tube in the correct corner. Support the roof to relieve

the spring tension, remove the floor track to access the cable.



Fig. 2



**CABLE** NOTCH Keystone RV Page 3 of 4

ISSUE; REAR PULLEY BRACKET

**Symptom;** Cable rubs on pulley bracket

Cause; Pulley misalignment

**Inspection**; Visually inspect the cable in pulley to verify it is seated completely in the pulley

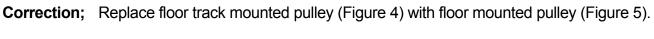






Fig. 4 Fig. 5

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ISSUE; CROSSED CABLES

**Symptom;** Frayed or broken cables.

Cause; Crossed cables

**Inspection**; Verify the cables running from side to side do not cross and contact each other

**Correction**; Reroute cables to maintain separation



## PULLEY BASE ASSEMBLY COLOR REFERENCE

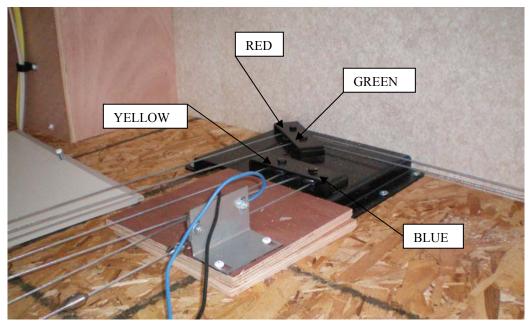


Fig. 7

