

**NATIONAL TENT
& AWNING, INC**

**THE CARE OF
YOUR TENT**

**2703 College Ave.
Goshen, IN 46528**

Care of Your Vinyl Tent

Some tents have the fabric coated with vinyl to make it easier to clean the exterior. Vinyl coated fabric can not breath; therefore, you'll notice that, at times, condensation will form on the fabric side and the tent would appear to be leaking. This condensation can be corrected by opening the zippered windows slightly to ventilate the interior of your camper.

ALWAYS VENTILATE AND DRY TENT

With bows and braces in place **AS SOON AS POSSIBLE** after each exposure to moisture. **MILDEW** is always a result of negligence.

TO CLEAN THE OUTSIDE OF YOUR VINYL TENT use automotive vinyl cleaner.

DO NOT USE SOLVENTS AND DETERGENTS to clean your vinyl tent - it **WILL CAUSE DAMAGE TO THE FINISH**

CALL YOUR DEALER IF YOU HAVE OTHER CLEANING PROBLEMS.

ALL VINYL TENTS NEED TO GET WET ONE OR MORE TIMES TO SEAL THE NEEDLE HOLES.

Your tent may leak the first time it gets wet. Do not be alarmed. The tent is sewn with special thread that swells up and seals the needle holes after it has been wet.

Care of Your Canvas Tent

To clean your tent, brush dry with soft bristle brush, or use clean tap water with a soft brush. **DO NOT USE SOLVENTS, SOAPS, OR DETERGENTS. DO NOT USE AEROSOL CLEANERS.** Do not spray insect repellent directly on fabric. Hair spray, insect spray, deodorants will destroy the water repellent finish.

Do not touch canvas while it is raining. It will make it wick through the fabric.

ALWAYS VENTILATE AND DRY TENT WITH BOWS AND BRACES IN PLACE. Mildew is a result of negligence.

NATIONAL TENT & AWNING

A DIVISION OF LIPPERT COMPONENTS

WARRANTY POLICY

National tent & Awning warrants its products against manufacturing defects for a period of one year from the date of retail purchase. National Tent will replace and or repair at it's discretion at no charge to the OEM, Dealer or Original purchaser, any part or parts found to have manufacturing defects.

This includes and is limited to ground transportation to and from National tents service facility, located in Goshen Indiana.

Labor rate for removal and installation of the warranted part is .50 per piece and is subject to approval from National tents warranty division manager.

Any further written or implied warranty between the OEM, Dealer and or Original purchaser is the sole responsibility of the issuer.

Warranty procedures are as follows:

Defective part shall be returned to National Tent Service Division located at 2616 Caragana Court, Goshen Indiana 46527/attn: Brandie McElhaney-Bell for inspection to determine if the cause is a manufacturing defect o if the damage was caused by an outside source, i.e. (misuse, wrong installation procedure, neglect, etc.) in the event product is deemed defective, National Tent will repair or replace and return the part at no charge and reimburse the sender for the ground rate and the approved labor rate to uninstall the product to send in and reinstall the product once returned.

If it is determined that the damaged part is not a manufacturing defect, National Tent service division will notify the sender of the cause of damage along with a quote for the repair in need. If authorized to repair the part, National Tent will invoice the sender for the repairs, handling charge and freight involved to return the product.

NOTE: NORMAL WEAR AND TEAR, MOLD OR MILDEW ARE NOT CONSIDERED WARRANTED ITEMS

Field repairs and online authorizations may in some instances be authorized by sending a picture of the afflicted area to bmcElhaney@lci1.com. If determined to be a manufacturing defect, an online approval will be given for the sublet of the repair as well as a dollar amount and approval for labor this must be done "prior" to any field repairs or National Tent / Lippert components will not be held responsible.

Please contact Brandie McElhaney-Bell with all warranty related questions or issues.

Phone: 574-536-4476

Or send email with pictures to bmcElhaney@lci1.com

Rev 11-05-08



Lippert Components, Inc. Informational Publication

LIP Sheet - 0138 revA

SEAT TECH
DESIGN TIME - NATIONAL TENT
MAPLE CITY MATTRESS - MICHIANA MATTRESS

SERVICE & WARRANTY
2703 COLLEGE AVE.
GOSHEN, IN 46528
PH: (866) 524-7821
FAX: (574) 534-7161
E-MAIL: warranty@seat-tech.com
WEBSITE: www.lci1.com

SEAT TECH WARRANTY must be notified of all issues prior to work being performed. For the quickest and most efficient response, SEAT TECH WARRANTY can be reached via e-mail at warranty@seat-tech.com. Submissions should include full unit info including last 8 of VIN#, model, Date of Mfr, Date of Purchase and Retail Owner name or by filling out the Repair Request Form. The Repair Request Form and other service forms can be found online at www.lci1.com under support.

**SEATING TECHNOLOGY, INC.'S LIMITED WARRANTY
COVERING SEATING TECHNOLOGY, DESIGN TIME, NATIONAL TENT,
MAPLE CITY MATTRESS and MICHIANA MATTRESS**

The following outlines SEATING TECHNOLOGY, INC.'S warranty and warranty claims processing procedures. As always, contact SEATING TECHNOLOGY if you have any questions.

Important!

This warranty is honored for a period of 1 year from the date of retail purchase. This warranty is nontransferable and extends only to the original purchaser acquiring the product directly from a SEATING TECHNOLOGY Facility and shall not be construed to extend to any third party, including, but not limited to the ultimate purchaser of the end product.

This limited warranty is valid only in the United States and Canada.

THIS WARRANTY COVERS DEFECTS IN MATERIALS AND WORKMANSHIP FOR THE FOLLOWING ITEMS:

Hide-A-Beds
Flip Sofas
Rollovers
Sit N Sleeps
U Dinettes
Dinette Cushions
Entertainment Seating
Recliners
Rockers
Ottomans
Bolsters
Dinette Chairs
Bar Stools
Bedding
Drapery
Valences
Tents
Tire Covers
Screen Walls
Mattresses

These items will be referred to collectively as "Covered Products".

Remaining Items Are Excluded From Limited Warranty: NO WARRANTY

Due to the intended use of SEATING TECHNOLOGY Covered Products, to the extent permitted by applicable law, any and all remaining items and components carry **NO WARRANTY WHATSOEVER** regardless of circumstance and are **SOLD AS IS AND WITH ALL FAULTS**. Inspection by the dealer and customer are your only protection on these items and SEATING TECHNOLOGY will not be liable for any defects, whether due to workmanship, materials or any other reason whatsoever. This warranty does not cover roadside assistance or service calls to the unit's location.

TERMS THAT APPLY GENERALLY TO ALL ASPECTS OF THIS LIMITED WARRANTY

Unless otherwise specifically stated herein, if a SEATING TECHNOLOGY Covered Product is inspected by SEATING TECHNOLOGY and found to be defective in materials and/or workmanship in a manner that is covered by this Limited Warranty and within the applicable time period, SEATING TECHNOLOGY will, in its sole and absolute discretion, repair or replace the defective product or component as necessary.

Please contact SEATING TECHNOLOGY if you have any questions. SEATING TECHNOLOGY must inspect any and all items before they can be considered for warranty service or reimbursement. There are no exceptions to this procedure, so please contact SEATING TECHNOLOGY immediately before attempting any repairs or modifications.

This warranty does not cover customer instruction and installation. Because the Product is incorporated into the home or recreational vehicle structure after the Product leaves the possession and control of SEATING TECHNOLOGY, SEATING TECHNOLOGY relies upon its customer to order and specify a Product of sufficient strength and durability

to support the structure the Purchaser intends to place, and actually places, upon the Product. This Limited Warranty does not cover parts not supplied by SEATING TECHNOLOGY.

This Limited Warranty does not cover abuse, misuse or neglect which includes (without limitation) damages caused by: improper usage, overloading, accidents, unreasonable use, improper loading, improper operation, improper repair, improper maintenance, normal wear and tear, mold or mildew, or attempted repair by anyone other than an authorized representative of SEATING TECHNOLOGY. This Limited Warranty does not cover chemical damage caused by acids, fuel, oil or other chemicals. Rust formation is not covered. This warranty does not cover any Product which is found to have been modified or altered in any way, SEATING TECHNOLOGY will not be liable for commitments or agreements made by any of its employees, agents, or dealers not in accordance with this warranty. The use of this unit as part of a rental fleet, or use for a commercial purpose, voids the warranty.

All claims are barred unless reported in writing by Purchaser to SEATING TECHNOLOGY, with full particulars, promptly after the damage was or reasonably should have been discovered and full facilities are offered SEATING TECHNOLOGY for inspection and investigation. SEATING TECHNOLOGY will not consider any claims pertaining to Covered Products, or component parts thereof, that are not in their original form.

TO THE GREATEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY LIMITED TO THE SAME PERIODS OF TIME AND COMPONENTS PREVIOUSLY IDENTIFIED UNDER THIS LIMITED WARRANTY. EXCEPT AS PROVIDED IN THE LIMITED WARRANTY, THE COVERED PRODUCTS ARE BEING SOLD "AS IS" AND "WITH ALL FAULTS". ANY AND ALL RISKS AS TO THE QUALITY AND PERFORMANCE OF THE COVERED PRODUCTS NOT CONTEMPLATED BY THIS LIMITED WARRANTY SHALL BE BORNE EXCLUSIVELY BY THE PURCHASER. SHOULD THE GOODS PROVE DEFECTIVE FOLLOWING THEIR PURCHASE, PURCHASER, NOT SEATING TECHNOLOGY, ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING OR REPAIR WHICH IS NOT COVERED UNDER THIS LIMITED WARRANTY. REPAIR, REPLACEMENT OR CREDIT AS PROVIDED HEREUNDER IS THE EXCLUSIVE REMEDY OF THE PURCHASER. IN NO EVENT WILL SEATING TECHNOLOGY BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty is intended to comply with the Magnuson-Moss Warranty Federal Trade Commission Improvement Act and any provisions of this warranty or actions taken by SEATING TECHNOLOGY pursuant to this warranty shall be construed accordingly.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Third-Party Events – In the event of any accident, injury to person, damage to property, loss or other occurrence involving a SEATING TECHNOLOGY Covered Product, Purchaser shall notify SEATING TECHNOLOGY of such event within thirty (30) days of the event or within ten (10) days of notification to Purchaser, whichever is earlier. Notwithstanding the foregoing, Purchaser shall notify SEATING TECHNOLOGY **immediately** upon learning that a survey, test or inspection is to be made with respect to the SEATING TECHNOLOGY Covered Product and provide SEATING TECHNOLOGY with the opportunity to participate in any such survey, test or inspection, or to permit SEATING TECHNOLOGY to conduct its own survey, test or inspection. Failure of the Purchaser to comply with this paragraph shall constitute a waiver of all of Purchaser's rights hereunder.

Waiver by SEATING TECHNOLOGY of any provision hereof shall not constitute a waiver as to any other provision, and shall not affect the right of SEATING TECHNOLOGY to exercise thereafter any right or remedy.

Any legally or otherwise invalid provision hereof shall be considered severable.

y conditions or exceptions which may be stated in any communication or document received by SEATING TECHNOLOGY from any entity or individual, including but not limited to the Purchaser, shall be of no effect unless specifically agreed to in writing by SEATING TECHNOLOGY.

The current warranties and terms outlined on SEATING TECHNOLOGY' website (www.lci1.com) on the date of purchase shall take precedence over any other warranties whether verbal or written. SEATING TECHNOLOGY reserves the right to alter its warranties from time to time, as the laws and the company's business needs and industry change.

This Limited Warranty shall be governed by and construed in accordance with the laws of the State of Indiana without regard to principles of conflicts of law. Any disagreement, dispute, controversy or claim arising out of or relating to this Limited Warranty shall be settled by binding arbitration in accordance with the Rules of the American Arbitration Association. Judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof.

SEATING TECHNOLOGY, INC., Attn. Warranty Dept., 2703 College Avenue, Goshen, Indiana 46528. The toll-free telephone number to obtain the name and address of the service and repair facility nearest you is 1-866-LCI-SVC1 (1-866-524-7821). In order to process your claim, SEATING TECHNOLOGY will need the following information: Vehicle Identification Number (VIN), Date of Manufacture, Date of Purchase, and the Make and Full Model Number. Please include this information with any correspondence and have this information available when you call.