

Adjustment Procedures

Unserviceable Highway Master tires adjustable under the terms of this policy should be returned to a Highway Master Tire Center.

1.) Check National Distributor Directory for the nearest Highway Master Distributor. Call the nearest distributor. They can tell you where the nearest dealer would be located.

2.) Call one of our warehouses collect for the nearest distributor.

If There Is No Highway Master Tire Dealer Available

1.) Purchase a tire of like quality and price.
2.) Return the Highway Master tire to the nearest distribution center, U.P.S.

3.) **IMPORTANT - You Must include the following:**

- A.) Invoice for replacement
- B.) Original invoice
- C.) Current information

Name: _____

Address: _____

Phone Number: _____

Date Tire Removed: _____

Reason Removed: _____

Trailer Make _____ Model _____ Year _____

4.) Fill out this information and tape securely to the tire along with mailing label.

5.) When the Highway Master dealer receives the tire he will examine it, adjust it under the terms of the Highway Master warranty and send you a complete explanation and check (if applicable).

Important Safety Information

Any tire, no matter how well constructed, may fail due to improper maintenance or service factors, creating a risk of property damage and serious or fatal injury. For your safety, comply with the following:

1.) Check air pressure monthly when tires are "cold". Use an accurate tire air pressure gauge. Do not reduce pressure when tires are hot.

Proper inflation is essential. Underinflation produces flexing of sidewalls and builds up heat to the point that premature tire failure may occur. Overinflation can cause the tire to be more susceptible to impact damage.

2.) Never overload your tires. The maximum load capacity and maximum inflation pressure are molded into the sidewall of your tire. Overloading builds up excessive heat and can lead to early tire failure.

3.) Avoid damaging objects (chuckholes, glass, rocks, curbs, etc.) which may cause internal tire damage. Continued use of a tire that has suffered internal damage, which may not be visible externally, can lead to dangerous tire failure. Determination of internal damage will require dismounting of the tire and examination by trained tire personnel.

4.) Property damage and serious or fatal injury can also result from the following causes:

* Improper tire mounting and inflation procedures may cause the tire beads to break with explosive force during installation of the tire on the rim. Tire and rim must match in size. Rim parts must match by manufacturer's design. Clean rim. Lubricate rim and beads. Do not exceed the maximum recommended pressure to seat the beads. **ONLY SPECIALLY TRAINED PERSONS SHOULD MOUNT TIRES.**

* Use of worn out tires (less than 2/32nd" remaining tread depth) increases the probability of tire failure.

* Excessive speeds create heat buildup in a tire, leading to possible tire failure.

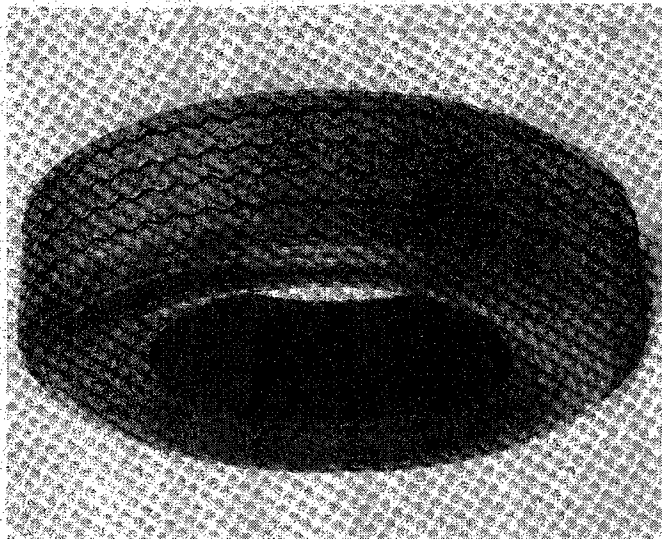
Highway Master

NO HASSLE WARRANTY

FOR

HIGH SPEED

LT / TRAILER TIRES



**SAFETY INFORMATION
ON BACK**

Eligibility

You are eligible for the benefits of this policy if you are the owner and original consumer of new Highway Master tires, bearing Dept. of Transportation prescribed tire identification numbers, only on the vehicle on which they were originally installed according to the vehicle manufacturer's or Highway Master's recommendations.

What Is Warranted And For How Long

Your tires are warranted against failures due to defective materials and workmanship.

(A) Free replacements For (Bias or Bias/Belted) High Speed Trailer Tires. If a Highway Master tire fails due to defective materials or workmanship during the first 10% of treadwear, the tire will be replaced with a new comparable Highway Master tire without charge.

(B) Treadwear Pro-rated Replacement. Tires not qualifying for free replacement and tires branded "Highway Master" will be replaced with a new, comparable Highway Master based upon the percentage of tread that has been worn. The price you pay will equal the percentage of original, usable tread worn, multiplied by our then current "Predetermined Adjustment Price". Owner pays mounting charge.

Definition Of Comparable Tire

A "comparable" new Highway Master tire may either be the same line of tire or, in the event the disabled tire is out of production or unavailable, the same basic or equal construction and quality with different sidewall or treadwear configuration. If a higher priced tire is accepted as replacement, the difference in price will be paid by the owner.

Computing Treadwear

Treadwear is computed as a percentage of the original, usable tread. The original, usable tread does not include the last 2/32nd inch of tread depth.

What Is Not Covered By The Warranty

*Failure due to fire, accident, malicious mischief, improper inflation, improper use, running flat, overloading or road hazards. Examples of road hazards include nails, glass and other foreign objects and natural and manmade defects or obstacles such as excavations, construction, potholes and chuckholes. Damages caused by road hazards including cuts, snags, punctures, scuffs, carcass bruises and impact breaks.

*Premature or irregular wear due to improper inflation or alignment.

*Tires presented by other than the original consumer.

*Tires with weather cracking which were purchased more than (4) four years prior to presentation for adjustment. If you have no proof of purchase date, tires manufactured (4) four years prior to presentation are not covered.

*Loss of time, inconvenience, loss of use of the vehicle, costs of towing or transportation, or consequential damages of any type or nature.

*Any implied warranty, including merchantability or fitness, is limited to the duration of this written warranty or (4) four years, whichever is less.

**NOTE: This limited warranty is the entire warranty given by Highway Master and Highway Master's complete obligation is as set forth herein. No one has authority to imply, suggest, agree, represent, warrant or promise contrary to the terms hereof.

Highway Master Obligations

Replacements qualifying under the warranty will be made as soon as possible under the circumstances by any Highway Master Tire Center or participating dealer in the U.S.A.

Owner's Obligations

You must present the tire to any Highway Master Tire Center or Participating dealer in the U.S.A. To obtain no charge adjustment for tires, you must present proof of purchase date (such as trailer dealer or tire retailer invoice). You are responsible for payment of all taxes, as well as retailer charges for services that you request but are not covered by the warranty. This warranty gives you specific legal rights and you may also have other rights which vary from state.

NOTE:

Some states do not allow the exclusion or limitation of incidental or consequential damage or how long an implied warranty lasts, so the limitation or exclusion may not apply to you.

WAREHOUSE LOCATIONS

CALIFORNIA INDIANA

2525 El Presidio Street
Long Beach, CA 90810
TEL: (213) 636-2364
FAX: (213) 636-5178

2950 Gateway Drive
Elkhart, IN 46514
TEL: (219) 262-2300
FAX: (219) 264-5738

GEORGIA

2925 Harris Rd/Ind. Park
Waycross, GA 31501
TEL: (912) 285-4569
FAX: (912) 285-2567

201 A Bethlehem Pike
Colmar, PA 18715
TEL: (215) 997-6042
FAX: (215) 997-6075

PENNSYLVANIA

FLORIDA

3130 Reynolds Road
Lakeland, FL 33801
TEL: (941) 667-0130
FAX: (941) 667-0334

744 Royal Avenue
Memphis, TN 38107
TEL: (901) 524-1844
FAX: (901) 524-1876

TENNESSEE

CALL COLLECT FOR YOUR NEAREST
HIGHWAY MASTER DEALER