



Refrigerators Check List

CALL TOLL FREE: 866-869-3118 OR FAX: 574-206-9655

RMA # : (PROVIDED BY ATWOOD)

PA number OE only

Dir./Svc. Ctr. Name		Customer /Retail Name	
Address		Address	
City / ST / Zip		PO Box	
Phone #	Fax #	City / ST / Zip	
Customer #	Technician's Name	Phone #	Parts Invoice #
Appliance Model #	Appliance Serial #	Date of Purchase	Date of Repair
VIN # (last 8 digits only)		Style of RV & Year	Make of RV (do not use brand name)

Issue reported

Collect the following information before calling for technical support		AC Volts:	DC Volts:	Freezer Air Temp (24hr)	Cabinet Air Temp (24hr)	Ambient Temps HI/LO:
Direct Wire : Y / N		How long is the lead:		Thermistor in ice water (Ohms)	Heating Elements (AC current):	Gas Pressure:
Continuity AC: Y/N		Lower board DC Volts:	Lower board AC Volts:	Ventilation Clear: Y/N	Gas Valves: (Ohms)	Frost build up in frzr or cabinet : Y / N Check door gaskets?
Fan: Y / N	How long is the lead:	Blown fuse: Y / N		What is the set point cooling level: (1-5)	Is the cabinet level: Y / N	Frost on elbow of cooling unit: Y / N
Is this a aftermarket installation: Y / N						
Upper board what is the fault code:						

Form must be completed and submitted to Atwood prior to replacing the unit.