



3403 CR 6 East
Elkhart, Indiana 46514

F2611E/ WF2613R Diagnostic Sheet

- **No Power:**
If the fireplace has no power then it is a result of either a malfunctioning circuit board or a malfunctioning transformer. In most cases changing both is the best option.
- **Lights stay on when fireplace is shut off:**
If the Fireplace lights stay light when the fireplace is shut off this is a bad circuit board. It means that the sensor on the circuit board has malfunctioned and when you shut off the power the board is not relaying that to the lights.
- **Problems with the flame rotation:**
If the flame is not moving at all, moving backwards, or flickering the cause is a malfunctioning drum motor.
- **Remote will not control the fireplace:**
If the remote does not control the fireplace then it is either a defective remote, or a defective sensor in the control board. I would replace the remote first because 9/10 that's the issue.
- **Buttons on the fireplace do not work:**
If the buttons do not work then the control board needs to be replaced.
- **Not Blowing heat/ or blowing at all:**
If the blower motor is not blowing heat, or not blowing at all, The blower motor is defective. A big sign that the blower motor is defective is, that when you try to run the heat the coils will get red hot and then spark and shut down the fireplace.

- **Contact Info**

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