

# **INSTALLATION/OWNER'S MANUAL**

**DVD Multimedia Receiver with Bluetooth®** 











#### Safety Note:

The DVD video display of the in-dash unit will not operate while the vehicle is moving.

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# **Table of Contents**

|  | Page  |
|--|-------|
| Warning Statement                      | 3     |
| Safety Information/Precautions         | 4     |
| Preparation/Mounting                   | 5     |
| Wiring Diagram                         | 6     |
| Control Locations                      | 7     |
| Remote Preparation                     | 8     |
| General Operation                      | 9-10  |
| Speaker Zone Operation                 | 11    |
| AM/FM Tuner Operation                  | 11    |
| CD Operation                           | 12    |
| MP3 Operation                          | 13    |
| Media Compatibility                    | 14-15 |
| DVD Operation                          | 16    |
| Bluetooth Operation                    | 17    |
| Auxiliary Inputs/Rear Camera Operation | 18    |
| Warranty                               | 19    |
| Specifications                         | 20    |
| Troubleshooting                        | 21    |

# A WARNING A

Upon installation of this Monitor/DVD player ("unit") into a vehicle, the driver of the vehicle must not operate this unit by watching videos or playing video games while driving. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.

Several states prohibit the installation of monitors/DVD players if the screen is visible from the driver's seat. If you reside in a jurisdiction which has enacted such a law, this unit must not be installed so that the screen is visible from the driver's seat. When installing this unit in the front console/dashboard, the unit must be positioned so that it is facing the front passenger seat only. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.

This unit is designed so that it may be operated only when the vehicle is in "Park" and the parking brake is fully engaged. To this end, this unit includes a parking brake lock-out feature which prohibits the unit from operating if the vehicle is not in "Park" and/or the parking brake is not fully engaged. When installing this unit, the installer must connect the parking brake detect wire to the parking brake mechanism in order to make the parking brake lock-out feature operable. DO NOT simply ground the parking brake detect wire to a metal portion of the vehicle. Failure to properly install the parking brake lock-out feature could lead to driver distraction which could result in serious injury or death to the driver's occupants or persons outside the vehicle and/or property damage.

Once the parking brake lock-out feature is installed, the owner/user must not attempt to disrupt/neutralize the parking brake lock-out feature by (a) partially engaging the parking brake and/or (b) purchasing/using any device or unit designed to send necessary brake signals to the unit. Failure to follow these instructions could lead to driver distraction which could result in serious injury or death to the driver's occupants or persons outside the vehicle and/or property damage.

When operating this unit, keep the unit's volume level low enough so that the vehicle's occupants can hear traffic-related sounds such as police and emergency vehicles. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.

# **A** Safety Information

#### Please read all instructions carefully before attempting to install or operate.

Due to its technical nature, it is highly recommended that your DUAL AXV150BT is installed by a professional installer or an authorized dealer. This product is only for use in vehicles with 12VDC negative ground only.

#### To prevent damage or injury:

- Make sure to ground the unit securely to the vehicle chassis ground.
- Do not remove the top or bottom covers of the unit.
- Do not install the unit in a spot exposed to direct sunlight or excessive heat or the possibility of water splashing.
- · Do not subject the unit to excessive shock.
- When replacing a fuse, only use a new one with the prescribed rating. Using a fuse with the wrong rating may
  cause the unit to malfunction.
- To prevent short circuits when replacing a fuse, disconnect the wiring harness first.
- · Use only the provided hardware and wire harness.
- You cannot view video while the vehicle is moving. Find a safe place to park and engage the parking brake.
- If you experience problems during installation, consult your nearest DUAL dealer.
- If the unit malfunctions, reset the unit as described on page 10 first. If the problem still persists, consult your nearest DUAL dealer or call tech assistance @ 1-866-382-5476.
- To clean the monitor, wipe only with a dry silicone cloth or soft cloth. Do not use a stiff cloth, or volatile solvents such as paint thinner and alcohol. They can scratch the surface of the panel and/or remove the printing.
- When the temperature of the unit falls (as in winter), the liquid crystal inside the screen will become darker than
  usual. Normal brightness will return after using the monitor for a while.
- When extending the ignition, battery or ground cables, make sure to use automotive-grade cables or other cables with an area of 0.75mm (AWG 18) or more to prevent voltage drops.
- Do not touch the liquid crystal fluid if the LCD is damaged or broken. The liquid crystal fluid may be hazardous to
  your health or fatal. If the liquid crystal fluid from the LCD contacts your body or clothing, wash it off with soap
  immediately.

#### **FCC Compliance**

This device complies with Part 15 of the FCC Rules, Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- [2] this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Preparation**

#### Before You Start

- Consult a qualified technician for instructions. Dual always recommends professional installation.
- Remove 2 transit screws located on top of the unit (if applicable).

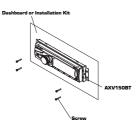
#### **Installation Process**

- 1. Connect wiring harness. Consult a qualified technician if you are unsure.
- 2. Mount the head unit using brackets.
- 3. Connect wiring harness and antenna. Test the head unit for correct operation.
- 4. Screw the left and right mounting brackets into head unit and fix the head unit into the RV cabinet.
- 5. Put the trim ring on the head unit.



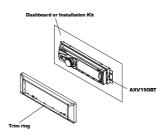
## Step 2:

Screw the AVX150BT mounting brackets into the RV Cabinet.

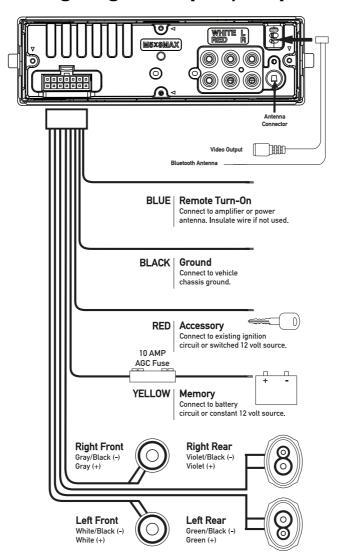


#### Step 3:

Put the trim ring on the AXV150BT.



## Wiring Diagram - Inputs/Outputs



#### Note:

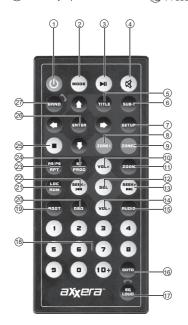
When replacing a fuse, make sure to use the correct type and amperage. Using an incorrect fuse could cause damage. The unit uses [1] 10 amp AGC fuse located inside the in-line filter box.

## **Control Locations**



- (1) Zone 1
- 2 Zone 2
- (3) Volume Control / Menu
- (4) AS/PS / Go Back
- 5 USB Port (charging only)
- (6) Auxiliary Input

- 7 Preset 6 / On Screen Display
- 8 Preset 5 / Stop
- 9 Preset 4 / Random
- 10 Preset 3 / Repeat
- (11) Preset 2 / Intro
- (12) Preset 1 / Play/Pause
- (13) Display / End Call
- (14) Band / Bluetooth Talk
- (15) Power / Mode
- (16) Tune/Track Up
- 17) Tune/Track Down



- (1) Power
- (2) Mode
- 3 Play / Pause
- 4 Mute
- (5) Title
- (6) Subtitle
- 7 Setup
- 8 Zone 1
- 9 Zone 2
- (10) Volume Up
- (11) Zoom
- (12) Select
- (13) Seek Up / Next Track
- (14) Volume Down
  - 15) Audio

- (16) Go To
- (17) EQ / Loudness / End Call
- (18) Number Keys
- (19) Root
- (20) On Screen Display
- (21) Local / Random
- (22) Seek Down / Previous Track
- (23) AS/PS / Repeat
- (24) Stereo / Program
- (25) Stop
- (26) Enter
- (27) Band / Talk

# **Remote Control Preparation**

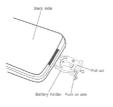
Remove battery insulation tape .

PULL

Notes:

- The remote control uses one 3 volt Lithium CR2025 battery. Remove the battery if the remote will not be used for a month or longer.
- Remove and dispose of battery properly.
- Do not store battery with metallic objects or materials.

To insert or replace the battery, remove the battery holder.



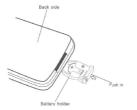
Remove the battery from the battery holder.



Install the new battery. Make sure to keep the (+) side up.



Insert the battery holder .





## **General Operation**

Power On/Off

Momentarily press  $\bullet$  to turn the unit on. Press  $\bullet$  again to turn the unit off.

Faceplate Removal Press **RELEASE** and pull away from the left side to remove. To reinstall, insert right side of faceplate first, then push left side to secure.

**Changing Modes** 

Press **MODE** to select between AM/FM, Disc (DVD, CD-RW, CD-R, CD-DA), Rear AV Input, Front AUX Input and Bluetooth. Modes of operation are shown in the display. Optional USB device and SD card must be connected/inserted to appear in the mode selection string.

Volume

Rotate the **volume knob** to increase or decrease the volume level.

Mute

Press **MUTE** on the remote control to silence the audio. Press **MUTE** again to return to the previously selected volume.

**Auxiliary Input** 

Insert a 3.5mm cable in the unit's front AUX port or RCA cables into the rear AVIn connectors

**USB Port** 

Connect a USB device to charge desired USB device.

Reset

If abnormal operation occurs, press **RESET** to reset the unit back to the factory settings. The **RESET** button is located behind the front panel.

Setting the Clock

With the unit on, press and hold **DISP** until the clock begins to flash, then release. Press **TUNE** ◀ to adjust the hours and **TUNE** ▶ to adjust the minutes. Press **DISP** momentarily to save the selected time.

Display

Press **DISP** to toggle display between various displayed information.

Setup Menu

Press and hold **volume knob** for more than three seconds to access the setup menu. Press **volume knob** momentarily to select between the menu functions and rotate the **volume knob** left/right to adjust or activate the desired function.

# **General Operation**

Setup Menu

Press and hold MENU for more than one second to access the Setup Menu to adjust the following options:

| Menu Function                  | Options   |  |
|--------------------------------|---|--|
| Stereo / Mono                  | Rotate the <b>volume knob</b> to select STEREO or MONO playback.  |  |
| Local / Distance               | Rotate the <b>volume knob</b> to turn Local tuning ON or OFF.   |  |
| Frequency Spacing              | Rotate the <b>volume knob</b> to turn select USA or EURO frequency spacing  |  |
| Audible Beep                   | Rotate the <b>volume knob</b> to turn the Audible Beep feature ON or OFF.   |  |
| Programmable<br>Turn-On Volume | Rotate the <b>volume knob</b> to set the desired volume the radio any time it turns on, or select OFF to deactivate this feature (unit will turn on at the volume that was selected when it last powered down). |  |
| Auto Answer                    | Rotate the <b>volume knob</b> to set the unit to automatically answer Bluetooth calls (ON) or to require manual call answering (OFF).   |  |

**Audio Menu** Momentarily press **MENU** to access the Audio Menu to adjust the following options:

| Menu Function          | Options  |
|------------------------|--|
| Bass                   | Rotate the <b>volume knob</b> to adjust the bass setting (-7 tp +7).   |
| Treble                 | Rotate the <b>volume knob</b> to adjust the treble setting (-7 tp +7).   |
| Balance                | Rotate the <b>volume knob</b> to adjust the balance setting (-7 tp +7).  |
| Loudness               | Rotate the <b>volume knob</b> to turn loudness feature ON or OFF.  |
| Equalization<br>Curves | Rotate the <b>volume knob</b> to select one of the following Equalization Curves (EQ): FLAT, POP, CLASSIC, ROCK or USER. |

## **Speaker Zone Operation**

Zone 1 Button

Press **ZONE 1** to turn the sound from Zone 1 on or off.

**Zone 2 Button** 

Press **ZONE 2** to turn the sound from Zone 2 on or off.

# AM/FM Tuner Operation

Seek Tuning

Press **TUNE** ◀◀ or **TUNE** ▶▶ for more than one second to seek to the next strong station.

**Manual Tuning** 

Press **TUNE** ◀◀ or **TUNE** ▶▶ momentarily to move radio frequency up or down one step at a time. Press and hold to advance quickly.

**B**and

Press **BAND** to select between FM1, FM2, FM3, AM1 and AM2 bands. Up to six presets can be programmed for each band, enabling up to 18 FM stations and 12 AM stations to be stored in memory.

**Storing Presets** 

Up to 18 FM and 12 AM stations can be stored. To store a station, select the desired band and station. Press and hold the desired preset button (1-6) for more than two seconds. When stored, the preset number will appear in the display.

**Recalling Presets** 

Preset stations can be recalled any time by pressing the corresponding preset button.

AS/PS

Press to scan presets and listen to the first 10 seconds of each. Press again to stop scanning and listen to the station. Press and hold to automatically find and store the strongest stations as presets.

## **CD** Operation

Insert CD | With the label facing up, insert a standard size CD into the CD

slot. Playback will begin automatically.

**Eject CD** Press **EJECT** (located behind the front panel) to eject the CD. The unit will change to previous mode of operation.

**Track Select** Press **TUNE** To skip to the beginning of the next track.

Press **TUNE**  $\blacktriangleleft$  to return to the beginning of the current track. Pressing **TUNE**  $\blacktriangleleft$  again skips to the beginning of the

previous track.

Fast Forward / Reverse Press and hold TUNE ►► or TUNE ◀ to fast forward or reverse a track.

Pause Press ►/II to temporarily stop CD playback.
Press ►/II again to resume playback.

Intro Press INT to access the Intro menu, then turn the volume knob to select one of the following:

OFF - Cancels the INT function.

• ALL - Plays the first 10 seconds of each track.

**Repeat** Press **RPT** to access the Repeat menu, then turn the volume knob to select one of the following:

• ALL - Plays all tracks on CD.

• TRACK - Continuously repeats selected track.

Random Press RDM to access the Random menu, then turn the volume knob to select one of the following:

• OFF - Cancels the RDM function.

• On - Plays all tracks in random order.

CD-R/CD-RW Compatibility Some CD-Rs and CD-RWs may be incompatible with this unit, depending on media type and recording method. Refer to the online owner's manual for details.

## **MP3 Operation**

#### **Playing MP3 Files**

To play audio files from a disc, insert disc into the slot, and playback will begin automatically.

#### Track Select

Press **TUNE** ►► to skip to the beginning of the next track. Press **TUNE** ◀ to return to the beginning of the current track. Pressing **TUNE** ◀ again skips to the beginning of the previous track.

#### Fast Forward / Reverse

Press and hold **TUNE** ►► or **TUNE** ◀ to fast forward or reverse a track.

#### **Pause**

Press ►/ II to temporarily stop CD playback.
Press ►/ II again to resume playback.

#### **Folder Access**

Press to select the next folder. Press to select the previous folder. Folder access is only available on discs or devices with more than one folder.

#### Repeat

Press **RPT** to enter the Repeat menu, then turn the **volume knob** to select one of the following options:

- OFF Cancels RPT function.
  - ALL Plays all tracks on disc or device.
  - TRACK Continuously repeats selected track.

#### Random

Press **RDM** to enter the Random menu, then turn the **volume knob** to select one of the following options:

- OFF Cancels RDM function.
- ON Plays all tracks in random order.

#### Intro

Press **INT** to enter the Intro menu, then turn the **volume knob** to select one of the following options:

- OFF Cancels the INT function.
- ON Plays first 10 seconds of each track.

# Media Compatibility - CD/DVD

| File Type             |                        |                  | МРЗ           |                   |   |
|-----------------------|------------------------|------------------|---------------|-------------------|---|
|                       | IS09660                | Level 1, Level 2 |               | ✓                 |   |
|                       |                        | Level 3          |               | Х                 |   |
|                       | ISO9660<br>Extension   | ISO9660          | JOLIET        | Playback          | ✓ |
| File System           |                        | JULIET           | Filename      | 32 bytes          |   |
|                       |                        |                  | Playback      | Х                 |   |
|                       | Other<br>Extensions    | ROMEO            | Filename      | Х                 |   |
|                       | Externolonio           | L.               | apple ISO     | Х                 |   |
| File                  | .mp3/.MP3/.Mp3/.mP3    |                  | mP3           | ✓                 |   |
| Extension             | .rmp/.m4a              |                  |               | Х                 |   |
|                       |                        | MPEG 1           |               | ✓                 |   |
| MPEG<br>Format        | MPEG 2                 |                  |               | ✓                 |   |
| Tormas                | MPEG 2.5               |                  |               | ✓                 |   |
|                       | MPEG 1                 |                  |               | 32/44.1/48kHz     |   |
| Sampling<br>Frequency | MPEG 2                 |                  |               | 12/16/22.05/24kHz |   |
| 1 i oquolioy          | MPEG 2.5               |                  |               | 8/11.025/12kHz    |   |
|                       | MPEG 1                 |                  |               | 32 ~ 320kbps      |   |
| Bitrate               | MPEG 2                 |                  |               | 8 ~ 160kbps       |   |
|                       | MPEG 2.5               |                  |               | 8 ~ 160kbps       |   |
| Other<br>Information  | Directory Depth        |                  |               | Unlimited         |   |
|                       | File Name Length       |                  |               | 32 bytes          |   |
|                       | Total File Number      |                  |               | 2000 files        |   |
|                       | Total Folder Number    |                  |               | 200 folders       |   |
|                       | File Number via Folder |                  |               | 2000 files        |   |
|                       | ver1.x                 |                  |               | ✓                 |   |
|                       | MP3 ID3 TAG            |                  | ver.2.x       | ✓                 |   |
|                       |                        | Title,           | Artist, Album | ✓                 |   |

#### Notes:

- It is not possible to view JPG files on the in-dash monitor while the vehicle is moving. This is a safety feature to prevent driver distraction.
- The JPG image viewer function will only operate when vehicle is in park and the parking brake is engaged.

# Media Compatibility

#### Media Compatibility

#### The following types of discs/files are compatible:

- · CD-DA, CD-ROM (ISO), CD-R, CD-RW
- DVD Video, DVD+R/RW, DVD-R/RW
- AVI Max video resolution: 720x480, Max video bit rate: 5000 kbps
- Mpeg2: Max video resolution: 720x480, Max video bit rate: 5000 kbps
- Mpeg4: Max video resolution: 720x480, Max video bit rate: 5000 kbps
- DivX/Xvid: Max video resolution: 720x480, Max video bit rate: 5000 kbps

#### The following types of discs/files are not compatible:

- WMA files that are protected by DRM (Digital Rights Management)
- WMA lossless format
- · Discs recorded with Track At Once or packet writing
- MP3 PR0 format, MP3 playlists
- RMP format
- WAV format
- WMV format.
- WMA format.
- AAC, protected AAC, M4A format

Some recordable DVD's and CD's may be incompatible with this unit, depending on media type and recording method.

#### **Compatible Recording Formats**

#### ISO9660 standards:

- · Maximum nested folder depth is 8 (including the root folder).
- Valid characters for folder/file names are letters A-Z (all caps), numbers
   0-9, and "\_" (underscore). Some characters may not be displayed correctly, depending on the character type.
- This device can play back discs in Joliet and other standards that conform to ISO9660. MP3 written in the formats other than the above may not play and/or their file names or folder names may not be displayed properly.

#### Notes

Some files may not play or be displayed correctly, depending on sampling rates and bit rates.

For best results, use the following settings when ripping MP3 files: 128kbps or higher constant bit rate 44.1kHz or higher sampling frequency

## **DVD Operation**

#### **Insert DVD**

With the label facing up, insert a standard size DVD into the DVD slot. Playback will begin automatically.

#### **Eiect DVD**

Press **EJECT** (located behind the front panel) to eject the DVD. The unit will change to previous mode of operation.

#### Track Select

Press **TUNE** ►► to skip to the beginning of the next chapter. Press **TUNE** ◀ to return to the beginning of the current chapter. Pressing **TUNE** ◀ again skips to the beginning of the previous chapter.

#### Fast Forward/ Reverse

Press and hold **TUNE** ►► or **TUNE** ◀ to fast forward or reverse playback.

Pause

Press ►/ II to temporarily stop DVD playback.
Press ►/ II again to resume playback.

#### Intro

Press **INT** to access the Intro menu, then turn the **volume knob** to select one of the following:

- OFF Cancels the INT function.
- ON Plays the first 10 seconds of each chapter.

#### Repeat

Press **RPT** to access the Repeat menu, then turn the **volume knob** to select one of the following:

- OFF Cancels the RPT function.
- ALL Plays all chapters on DVD.
- TRACK Continuously repeats selected chapter.

#### Random

Press **RDM** to access the Random menu, then turn the **volume knob** to select one of the following:

- OFF Cancels the RDM function.
- ON Plays all chapters in random order.

#### DVD-R/DVD-RW Compatibility

Some DVD-Rs and DVD-RWs may be incompatible with this unit, depending on media type and recording method. Refer to the online owner's manual for details.

# **Bluetooth Operation**

#### **Preparation**

Before you can use a Bluetooth device, it must be paired and connected. Make sure that Bluetooth is activated on your device before you begin the pairing process.

#### Pairing a New Device

The unit broadcasts the pairing signal constantly when no devices are currently connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details.

#### The device name is "Axxera BT". The Bluetooth passcode "1234".

The unit can be in any mode of operation when pairing is performed.

**Note**: On certain phones, pairing may need to be done more than once if there are connectivity issues.

#### Pairing Additional Devices

If a device is currently connected, press and hold  $\uparrow$  to disconnect the current device before a new device can be paired. Then begin the pairing sequence from the new Bluetooth device.

#### Connecting a Paired Device

Most Bluetooth devices support the auto-connect feature and will connect automatically if the device is in range when the unit is powered-on. If your device was previously paired but does not connect, enter the Bluetooth setup menu and ensure that Auto Connect is On.

#### Disconnecting a Device

# Front 3.5mm Aux Input & Rear RCA A/V Input

#### **Auxiliary Input**

Connect an optional audio source into the 3.5mm (front panel) input.

Select auxiliary input from the Main Menu to listen to audio.

Adjust volume on the external audio source as needed (if connected to the headphone output of the device).

#### **Using AV Input**

Connect an optional audio/video source to the rear auxiliary input (Red/White/Yellow RCA connectors). Refer to page 6 for details.

Select AV Input from the Main Menu to listen to audio.

Engage parking brake to watch video.

# **Limited Two Year Warranty**

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Dual Electronics Corp. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase.

Dual Electronics Corp. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered? This warranty is extended to the original retail purchaser for products purchased from an authorized Dual dealer and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: software, installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via www.dualay.com.

#### What to do?

- Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
- 2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
- Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
- 4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:
  - Call us toll-free at 1-866-382-5476
  - · E-mail us at cs@dualav.com

**Exclusion of Certain Damages:** This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

# **Specifications**

Disc | Frequency response: 20Hz-20kHz

Channel separation @ 1kHz: >80dB

D/A converter: 24 Bit

FM Tuner Tuning range: 87.5MHz-107.9MHz

Usable sensitivity: 10dBf

50dB quieting sensitivity: **20dBf** Stereo separation @ 1kHz: **38dB** Frequency response: **30Hz-13kHz** 

AM Tuner Tuning range: 530kHz-1710kHz

Usable sensitivity: 24uV

Frequency response: 30Hz-2.3kHz

General Speaker output impedance: 4 ohms

Line output voltage: 4 volt RMS
Line output impedance: 200 ohms

Chassis dimensions: 7" x 7" x 2" (W x D x H)

Design and specifications subject to change without notice.



CEA-2006 Power Standard Specifications [reference: 14.4VDC +/- 0.2V, 20Hz~20kHz]

Power Output: 16 Watts RMS x 4 channels at 4 ohms and  $\leq$  1% THD+N Signal to Noise Ratio: 80dBA (reference: 1 watt into 4 ohms)

# **Troubleshooting**

| General                                     |   |   |  |
|---|---|---|--|
| Problem                                     | Cause   | Action  |  |
| Unit will not turn on                       | Yellow wire not connected or incorrect voltage<br>Red wire not connected or incorrect voltage | Check connections for proper voltage (11~16VDC)                                   |  |
| (no power)                                  | Black wire not connected  | Check connection to ground  |  |
|   | Fuse blown  | Replace fuse(s)   |  |
| Unit has power<br>(but no sound)            | Speaker wires not connected   | Check connections at speakers   |  |
|   | One or more speaker wires touching each other or touching chassis ground                      | Insulate all bare speaker wires from each other and chassis ground                |  |
| Unit blows fuse(s)                          | Yellow or red wire touching chassis ground  | Check for pinched wire  |  |
|   | Speaker wires touching chassis ground   | Check for pinched wire  |  |
|   | Incorrect fuse rating   | Use fuses with correct rating   |  |
| Unit has audio<br>(but no video)            | Parking brake safety circuit not connected Parking brake not applied                          | Check connections at parking brake<br>Apply parking brake as described on page 26 |  |
| No video display<br>(when in reverse)       | Reverse circuit not connected<br>Vehicle is not in reverse                                    | Check connections at reverse lamp<br>Select reverse gear                          |  |
| DVD does not start<br>playback              | Physical defect in media<br>Wrong region  | Check media for scratches<br>Use discs labeled "Region 1" or "All" only           |  |
| IR remote does not work                     | Dead battery  | Replace battery   |  |
| Excessive skipping                          | Unit is not mounted correctly   | Check mounting sleeve   |  |
|   | Physical defect in media  | Check media for scratches   |  |
| Disc Region Incorrect<br>appears on display | Region code error   | Use discs labeled "Region 1" or "All" only  |  |

| For Your Records      | Please keep your original sales receipt and be prepared to provide this receipt in the event you require service, as your original receipt is considered the best proof of purchase and indicates the date you purchased your Dual product. |
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## Notes



Dual Electronics Corp. Toll Free: 1-866-382-5476 Monday-Friday, 9AM-5PM EST

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