



GIRARD® WATER HEATER CHECKLIST FOR WARRANTY REQUEST

W-020

WARRANTY

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*Incomplete or inaccurate information will delay processing.

Dealer Name: _____ Dealer Account #: _____
 Dealer Phone: _____ E-mail: _____
 Dealer Contact: _____ Dealer PO #: _____
 Customer Name: _____ Original Owner: Yes No
 Shipping Address: _____ Case #: _____
 City: _____ State: _____ Zip: _____
 Coach Manufacturer: _____ Model of Coach: _____ Floorplan: _____
 Complete Coach VIN #: _____ Year of Coach: _____
 Date of Manufacture: _____ Original Date of Purchase: _____
 Model #: _____ Serial #: _____

Nature of the Complaint & Troubleshooting Performed:

Diagnostic Information

Water Leak: Yes No If yes Submit Photo Gas Leak: Yes No If yes Submit Photo
 Location: _____ Location: _____

***** If a leak is identified, no additional testing is required *****



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Error Code: _____

Incoming Voltage (Black+/-white-): _____ AMP Draw on White Wire: _____

Blue Wires Connected to Wall Controller: Yes No

Flame light Present on Wall Controller: Yes No

10 Amp Fuse Blown: Yes No

Power Switch: On Off

Measured as Close to Water Heater as Possible

Water Pressure PSI: _____ Water Flow Rate GPM: _____

Incoming Water Temperature: _____ Output Water Temperature: _____

Bypass Valve Installed: Yes No

Have any Faucets or Shower Heads been Replaced? Yes No

If so Residential or RV Replacements Used? _____

Gas Pressure inches WC: _____ Other Gas Appliances Operating Yes No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.

As a supplier of a broad array of highly-engineered components in the recreation and transportation product markets, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.