



# Refrigerators Check List

CALL TOLL FREE: 866-869-3118 OR FAX: 574-206-9655

RMA #: (PROVIDED BY ATWOOD)

PA Number (OE only)

|                            |                    |                       |                                    |
|----------------------------|--------------------|-----------------------|------------------------------------|
| Dir./Svc. Ctr. Name        |                    | Customer /Retail Name |                                    |
| Address                    |                    | Address               |                                    |
| City / ST / Zip            |                    | PO Box                |                                    |
| Phone #                    | Fax #              | City / ST / Zip       |                                    |
| Customer #                 | Technician's Name  | Phone #               | Parts Invoice #                    |
| Appliance Model #          | Appliance Serial # | Date of Purchase      | Date of Repair                     |
| VIN # (last 8 digits only) |                    | Style of RV & Year    | Make of RV (do not use brand name) |

Issue Reported \_\_\_\_\_

|   |   |   |                                    |
|---|---|---|------------------------------------|
| Is control panel working properly?  | YES / NO<br>(Circle One)                        | ➡ If NO, is there a blown fuse?                           |                                    |
| Is an error code flashing?  | YES / NO<br>(Circle One)                        | ➡ If YES, what error code?                                |                                    |
| Frost build-up in freezer or cabinet?   | YES / NO<br>(Circle One)                        | ➡ If YES, are doors aligned and gaskets sealing properly? | YES / NO<br>(Circle One)           |
| Any evidence of ammonia or chromate leaking from the cooling system?  | YES / NO<br>(Circle One)                        | ➡ If YES, can you...                                      | SEE / SMELL / BOTH<br>(Circle One) |
| Does pilot light ignite, stop sparking and stay lit for at least 5 minutes?                                   | YES / NO<br>(Circle One)                        | ➡ If NO, contact Atwood for troubleshooting.              |                                    |
| Is ventilation clear?   | YES / NO<br>(Circle One)                        |   |                                    |
| Power supply & gas pressure at board?<br><i>(Note: AC Volt should be measured with cooling setpoint on 5)</i> | DC Volt _____<br>AC Volt _____<br>Gas WC" _____ |   |                                    |
| Tested on AC power for a minimum of 12 continuous hours?  | YES / NO<br>(Circle One)                        |   |                                    |
| Cooling setpoint for testing?   | 1 / 2 / 3 / 4 / 5<br>(Circle One)               |   |                                    |
| Ambient temperatures during test period?  | High _____ °(F / C)<br>Low _____ °(F / C)       |   |                                    |
| Interior air temperature at end of test period?   | Cab _____ °(F / C)<br>Fzr _____ °(F / C)        |   |                                    |

**Form must be completed and submitted to Atwood prior to replacing the unit.**