

For Warranty assistance please complete this form and return via e-mail to info@asaelectronics.com or via fax (574)-266-1533 Attn: Tech Service. **(If the AC is installed on anything other than a traditional RV please send pictures of the application)**

General Information:

RV Make: _____ Model: _____
 RV Vin #: _____ Model Year: _____
 AC Model #: _____ AC Serial #: _____ Date of Purchase: _____
 OEM Install: YES ____ NO: ____ Diagnosed on a test fixture (ACTF): YES ____ NO ____ Date of Failure: _____
 Advent Ceiling Assembly: YES ____ NO ____ Advent Thermostat: YES ____ NO ____

Unit Freezing Up:

- Voltage to the compressor: _____
- Current draw on blue compressor lead: _____ Ambient temperature: _____
 - At 95° with a supplied voltage of 115 VAC, the amp draw of the AC150 is 12.4 A. The AC150 amp draw would be 13.5 A. Subtract .10 amps for every degree below 95°, add .10amps for every degree above 95°.
- If no "DF" code on T-stat, what is the ohm reading on the freeze controls sensor: _____
 - 11.7 k.Ω @ 69° to 6.9 k.Ω @ 95°
- Air temperature below the Air Filter and in front of the Evaporator coil: _____
 - If difference in temperature reading, check for recirculation around divider
- Is the air filter and condenser clean: YES ____ NO ____
- Does condensation appear on the outside of the RV side walls (hot day w/AC running): YES ____ NO ____

Unit Not Cooling:

- Oil residue in base pan: YES ____ NO ____
- Voltage to the compressor: _____
- Current draw on blue compressor lead? _____ Ambient temperature: _____
 - At 95° with a supplied voltage of 115 VAC, the amp draw of the AC135 is 12.4 A. The AC150 amp draw would be 13.5 A. Subtract .10 amps for every degree below 95°, add .10amps for every degree above 95°.
- Supply temperature: _____
- Return temperature: _____

Unit Is Vibrating:

- Any damage to the blower wheel: YES ____ NO ____
- Any damage to the fan blade: YES ____ NO ____
 - No damage: Remove fan blade, turn unit on, does vibration still exist: YES ____ NO ____
- Are there copper lines making contact with the shroud or base pan: YES ____ NO ____
- Are the fan motor mounts secure: YES ____ NO ____
- Are the compressor mounts secure: YES ____ NO ____

Unit Is Shutting Off:

- Remove the thermostat from the wall and check for cold air blowing out of the hole. If present, seal off the hole to keep the cold air off of the thermostat.

Warranty Information:

Posted Hourly Labor Rate: _____ Claim Reference #: _____
 Dealer Name: _____ Parts/Service Tech Name: _____
 Shipping Address: _____
 Phone #: _____ Fax#: _____ Email: _____